A SUPPLIER RISK MATRIX APPROACH TO ISO 9001:2015 COMPLIANCE: A CASE STUDY

Lisa M. Walters

The BRC Academy Journal of Business 10, no. 1 (2019): 65–81.
<http://dx.doi.org/10.15239/j.brcacadjb.2020.10.02.ja03>

WEB APPENDIX

<https://dx.doi.org/10.15239/j.brcacadjb.2020.10.01.wa03>

Product/Service Implication:	Negligible No critical implications	Minor One critical implication	Major Two critical implications	Critical Three critical implications
Supplier History:				
Unknown				
Done business, but limited data				
Established, but occasional to frequent Corrective Action Requests for period under review.				
Established with few to no problems for period under review.				

Figure 1: Foundation of Supplier Risk Matrix

Figure 2: Completed Supplier Risk Matrix

Product/Service Implication: Supplier History:	Negligible No critical implications	Minor One critical implication	Major Two critical implications	Critical Three critical implications
Unknown	5	9	13	16
Done business, but limited data	4	8	12	15
Established, but occasional to frequent Corrective Action Requests for period under review.	2	7	11	14
Established with few to no problems for period under review.	1	3	6	10

Figure 3: Risk Level Criticality for Existing Suppliers